

HISPANIC OUTREACH EMPLOYMENT SURVEY

QUESTIONNAIRE FOR THOSE NOT LOOKING FOR A JOB

The purpose of this survey is to find out how the ESL program can help improve your English learning. Therefore, the information you give in this survey it is not intended to provide you with a job, but to support the English program. This survey is confidential.

Name: _____

Date: _____

Why did you decide to take English classes?

PLEASE ANSWER ALL THE QUESTIONS.

1. When do you attend English classes?
 - a. Day
 - b. Evening

2. What level of English class are you currently attending?
 - a. Beginning
 - b. Intermediate
 - c. Advanced

FOR THE FOLLOWING QUESTIONS, CHOOSE ALL THE ANSWERS THAT APPLY

3. Which of the following are causing you difficulty?
 - a. You do not speak and understand English well enough
 - b. You do not read and write English well enough
 - c. You do not have enough education
 - d. You do not understand American customs
 - e. You do not have anyone to help you

4. Which of the following types of people do you deal with fairly often?
 - a. Teachers and school officials
 - b. Doctors and other health professionals
 - c. Legal and government officials
 - d. Bank clerks and insurance agents
 - e. Merchants and clerks in stores

5. In what aspects of your daily life do you wish you had better English skills?
 - a. Dealing with your children's teachers and school officials
 - b. Dealing with doctors and other health professionals
 - c. Dealing with legal and government officials
 - d. Dealing with bank clerks and insurance agents
 - e. Dealing with merchants and clerks in stores

FOR THE FOLLOWING QUESTIONS, CHOOSE ONE ANSWER

6. How many times a week does somebody speak to you in English? For example, at work, the doctor, a restaurant, your children's school, in interviews, etc.
- a. Less than two times a week.
 - b. Two times a week.
 - c. Three to five times a week.
 - d. Six to ten times a week.
 - e. More than ten times a week.
7. How many times a week you talk to somebody in English? For example, at work, the doctor, a restaurant, your children's school, in interviews, etc.
- a. Less than two times a week.
 - b. Two times a week.
 - c. Three to five times a week.
 - d. Six to ten times a week.
 - e. More than ten times a week.
8. How many times a week you have to read in English? For example, at work, the doctor, a restaurant, your children's school, in interviews, etc.
- a. Less than two times a week.
 - b. Two times a week.
 - c. Three to five times a week.
 - d. Six to ten times a week.
 - e. More than ten times a week.

9. How many times a week do you have to write in English? For example, at work, the doctor, a restaurant, your children's school, in interviews, etc..
- a. Less than two times a week.
 - b. Two times a week.
 - c. Three to five times a week.
 - d. Six to ten times a week.
 - e. More than ten times a week.
10. How much do you want to learn English?
- a. Not at all
 - b. Very little
 - c. A little
 - d. A good deal
 - e. A lot
11. How much do you need to learn English?
- a. Not at all
 - b. Very little
 - c. A little
 - d. A good deal
 - e. A lot

12. How much has the ESL Program helped with your speaking and listening skills?
- a. Not at all
 - b. Very little
 - c. A little
 - d. A good deal
 - e. A lot
13. How much has the ESL Program helped you with your reading and writing skills?
- a. Not at all
 - b. Very little
 - c. A little
 - d. A good deal
 - e. A lot
14. How much has the ESL Program helped you in understanding American culture and customs?
- a. Not at all
 - b. Very little
 - c. A little
 - d. A good deal
 - e. A lot

15. How much difficulty do you have expressing yourself in English?

- a. Not at all
- b. Very little
- c. A little
- d. A good deal
- e. A lot

16. When people speak to you in English, how much difficulty do you have understanding them?

- a. Not at all
- b. Very little
- c. A little
- d. A good deal
- e. A lot

How can the English Program be of more help to you?
