

CATEGORY & QUESTION	SP04	F04	W05	SP05	AVG
<b>Participant already working</b>					
1. When do you attend English class?					
2. What level of English class are you currently attending?					
Gender Male	48.89	64.71	57.14	40.91	52.91
Gender Female	51.11	35.29	42.86	59.09	47.09
3. Who suggested that you learn more English?					
a. A supervisor	15.79	13.04	21.88	17.24	16.99
b. The owner of the company you work for	15.79	21.74	12.50	13.79	15.96
c. A co-worker	5.26	8.70	3.13	0.00	4.27
d. A friend	26.32	21.74	15.63	6.90	17.64
e. A member of your family	36.84	34.78	46.88	62.07	45.14
TOTAL	100.00	100.00	100.00	100.00	100.00
4. Which skills are the most difficult for you to learn?					
a. Speaking	33.80	23.08	32.56	18.18	26.90
b. Understanding	15.49	15.38	25.58	18.18	18.66
c. Writing	25.35	26.92	23.26	24.24	24.94
d. Reading	15.49	11.54	9.30	21.21	14.39
e. Vocabulary	9.86	23.08	9.30	18.18	15.11
TOTAL	100.00	100.00	100.00	100.00	100.00
5. Which are causing you difficulty at work?					
a. You do not speak & understand English well enough	50.00	35.29	45.16	52.17	45.66
b. You do not read & write English well enough	24.07	17.65	22.58	17.39	20.42
c. You do not have enough education	12.96	17.65	6.45	21.74	14.70
d. You do not have enough experience	9.26	17.65	19.35	8.70	13.74
e. You do not have anyone to help you	3.70	11.76	6.45	0.00	5.48
TOTAL	100.00	100.00	100.00	100.00	100.00

CATEGORY & QUESTION	SP04	F04	W05	SP05	AVG
6. How many times a week does someone speak to you in English?					
a. Less than two times a week	0.00	5.88	20.00	0.00	6.47
b. Two times a week	4.55	0.00	6.67	4.55	3.94
c. Three to five times a week	18.18	11.76	13.33	18.18	15.37
d. Six to ten times a week	11.36	17.65	20.00	13.64	15.66
e. More than ten times a week	65.91	64.71	40.00	63.64	58.56
TOTAL	100.00	100.00	100.00	100.00	100.00
7. How many times a week do you talk to somebody in English?					
a. Less than two times a week	6.98	5.56	7.41	9.09	7.26
b. Two times a week	4.65	11.11	11.11	9.09	8.99
c. Three to five times a week	18.60	11.11	25.93	13.64	17.32
d. Six to ten times a week	30.23	22.22	14.81	13.64	20.23
e. More than ten times a week	39.53	50.00	40.74	54.55	46.21
TOTAL	100.00	100.00	100.00	100.00	100.00
8. How many times a week do you have to read English?					
a. Less than two times a week	20.93	22.22	25.93	31.82	25.22
b. Two times a week	37.21	11.11	18.52	13.64	20.12
c. Three to five times a week	13.95	27.78	22.22	18.18	20.53
d. Six to ten times a week	11.63	5.56	7.41	9.09	8.42
e. More than ten times a week	16.28	33.33	25.93	27.27	25.70
TOTAL	100.00	100.00	100.00	100.00	100.00
9. How many times a week do you have to write English?					
a. Less than two times a week	42.86	35.29	42.86	40.91	40.48
b. Two times a week	26.19	17.65	21.43	18.18	20.86
c. Three to five times a week	16.67	5.88	21.43	9.09	13.27
d. Six to ten times a week	2.38	17.65	7.14	13.64	10.20
e. More than ten times a week	11.90	23.53	7.14	18.18	15.19
TOTAL	100.00	100.00	100.00	100.00	100.00

CATEGORY & QUESTION	SP04	F04	W05	SP05	AVG
10. How much do you want to learn English?					
a. Not at all	0.00	0.00	0.00	0.00	0.00
b. Very little	0.00	0.00	0.00	0.00	0.00
c. A little	0.00	0.00	0.00	0.00	0.00
d. A good deal	23.08	17.65	25.00	29.41	23.78
e. A lot	76.92	82.35	75.00	70.59	76.22
TOTAL	100.00	100.00	100.00	100.00	100.00
11. How much do you need to learn English?					
a. Not at all	0.00	0.00	0.00	0.00	0.00
b. Very little	0.00	0.00	0.00	0.00	0.00
c. A little	2.33	5.88	0.00	0.00	2.05
d. A good deal	20.93	35.29	39.29	27.27	30.70
e. A lot	76.74	58.82	60.71	72.73	67.25
TOTAL	100.00	100.00	100.00	100.00	100.00
12. How much has the ESL Program helped advance your English skills?					
a. Not at all	0.00	0.00	0.00	0.00	0.00
b. Very little	0.00	0.00	3.70	4.55	2.06
c. A little	17.07	11.76	37.04	18.18	21.01
d. A good deal	53.66	58.82	40.74	45.45	49.67
e. A lot	29.27	29.41	18.52	31.82	27.25
TOTAL	100.00	100.00	100.00	100.00	100.00
13. How much would it help in job to speak and understand English better?					
a. Not at all	0.00	0.00	0.00	0.00	0.00
b. Very little	0.00	0.00	0.00	0.00	0.00
c. A little	6.98	17.65	3.57	0.00	7.05
d. A good deal	18.60	17.65	39.29	36.36	27.98
e. A lot	74.42	64.71	57.14	63.64	64.98
TOTAL	100.00	100.00	100.00	100.00	100.00

<b>CATEGORY &amp; QUESTION</b>	<b>SP04</b>	<b>F04</b>	<b>W05</b>	<b>SP05</b>	<b>AVG</b>
14. How much would it help in job to read and write English better?					
a. Not at all	0.00	0.00	0.00	0.00	0.00
b. Very little	2.33	0.00	0.00	4.55	1.72
c. A little	2.33	0.00	0.00	4.55	1.72
d. A good deal	25.58	17.65	39.29	22.73	26.31
e. A lot	69.77	82.35	60.71	68.18	70.25
TOTAL	100.00	100.00	100.00	100.00	100.00
15. How often do you think about changing jobs?					
a. Not at all	14.29	5.88	11.11	21.74	13.25
b. Very little	40.48	47.06	51.85	26.09	41.37
c. A little	21.43	23.53	22.22	30.43	24.40
d. A good deal	16.67	11.76	11.11	13.04	13.15
e. A lot	7.14	11.76	3.70	8.70	7.83
TOTAL	100.00	100.00	100.00	100.00	100.00
16. How often do you think about getting higher level job?					
a. Not at all	11.63	5.88	4.35	4.35	6.55
b. Very little	11.63	17.65	8.70	8.70	11.67
c. A little	18.60	29.41	34.78	43.48	31.57
d. A good deal	30.23	11.76	39.13	21.74	25.72
e. A lot	27.91	35.29	13.04	21.74	24.50
TOTAL	100.00	100.00	100.00	100.00	100.00

CATEGORY & QUESTION	SP04	F04	W05	SP05	AVG
<b>Participants looking for a job</b>					
1. Program?					
2. Level?					
Gender Male	16.67	60.00	37.50	33.33	36.88
Gender Female	83.33	40.00	62.50	66.67	63.13
3. Who suggested that you learn more English?					
a. A supervisor	4.76	17.39	0.00	0.00	5.54
b. The owner of the company you work for	4.76	21.74	30.00	0.00	14.13
c. A co-worker	0.00	4.35	0.00	16.67	5.25
d. A friend	23.81	8.70	10.00	16.67	14.79
e. A member of your family	66.67	47.83	60.00	66.67	60.29
TOTAL	100.00	100.00	100.00	100.00	100.00
4. Which skills are the most difficult for you to learn?					
a. Speaking	29.63	26.67	12.50	25.00	23.45
b. Understanding	18.52	30.00	12.50	62.50	30.88
c. Writing	25.93	26.67	37.50	12.50	25.65
d. Reading	11.11	3.33	12.50	0.00	6.74
e. Vocabulary	14.81	13.33	25.00	0.00	13.29
TOTAL	100.00	100.00	100.00	100.00	100.00
5. Which are causing you difficulty as you look for a job?					
a. You do not speak & understand English well enough	40.74	62.50	36.36	80.00	54.90
b. You do not read & write English well enough	14.81	8.33	27.27	0.00	12.61
c. You do not have enough education	11.11	4.17	18.18	0.00	8.36
d. You do not have enough experience	18.52	12.50	9.09	20.00	15.03
e. You do not have anyone to help you	14.81	12.50	9.09	0.00	9.10
TOTAL	100.00	100.00	100.00	100.00	100.00

CATEGORY & QUESTION	SP04	F04	W05	SP05	AVG
6. How many times a week does someone speak to you in English?					
a. Less than two times a week	5.88	14.29	12.50	16.67	12.33
b. Two times a week	35.29	0.00	25.00	66.67	31.74
c. Three to five times a week	23.53	28.57	12.50	0.00	16.15
d. Six to ten times a week	29.41	19.05	0.00	0.00	12.11
e. More than ten times a week	5.88	38.10	50.00	16.67	27.66
TOTAL	100.00	100.00	100.00	100.00	100.00
7. How many times a week do you talk to somebody in English?					
a. Less than two times a week	18.75	10.00	25.00	66.67	30.10
b. Two times a week	25.00	10.00	25.00	16.67	19.17
c. Three to five times a week	25.00	35.00	12.50	0.00	18.13
d. Six to ten times a week	12.50	15.00	12.50	0.00	10.00
e. More than ten times a week	18.75	30.00	25.00	16.67	22.60
TOTAL	100.00	100.00	100.00	100.00	100.00
8. How many times a week do you have to read English?					
a. Less than two times a week	18.75	25.00	25.00	50.00	29.69
b. Two times a week	18.75	15.00	12.50	50.00	24.06
c. Three to five times a week	31.25	35.00	37.50	0.00	25.94
d. Six to ten times a week	18.75	15.00	12.50	0.00	11.56
e. More than ten times a week	12.50	10.00	12.50	0.00	8.75
TOTAL	100.00	100.00	100.00	100.00	100.00
9. How many times a week do you have to write English?					
a. Less than two times a week	18.75	30.00	62.50	66.67	44.48
b. Two times a week	37.50	45.00	37.50	33.33	38.33
c. Three to five times a week	18.75	5.00	0.00	0.00	5.94
d. Six to ten times a week	12.50	10.00	0.00	0.00	5.63
e. More than ten times a week	12.50	10.00	0.00	0.00	5.63
TOTAL	100.00	100.00	100.00	100.00	100.00

CATEGORY & QUESTION	SP04	F04	W05	SP05	AVG
10. How much do you want to learn English?					
a. Not at all	0.00	0.00	0.00	0.00	0.00
b. Very little	0.00	0.00	0.00	0.00	0.00
c. A little	0.00	15.00	0.00	0.00	3.75
d. A good deal	12.50	5.00	0.00	40.00	14.38
e. A lot	87.50	80.00	100.00	60.00	81.88
TOTAL	100.00	100.00	100.00	100.00	100.00
11. How much do you need to learn English?					
a. Not at all	0.00	0.00	0.00	0.00	0.00
b. Very little	0.00	0.00	0.00	0.00	0.00
c. A little	0.00	15.00	0.00	0.00	3.75
d. A good deal	12.50	15.00	12.50	50.00	22.50
e. A lot	87.50	70.00	87.50	50.00	73.75
TOTAL	100.00	100.00	100.00	100.00	100.00
12. How much has the ESL Program helped advance your English skills?					
a. Not at all	5.56	0.00	0.00	16.67	5.56
b. Very little	5.56	0.00	0.00	16.67	5.56
c. A little	5.56	0.00	28.57	16.67	12.70
d. A good deal	27.78	55.00	71.43	33.33	46.88
e. A lot	55.56	45.00	0.00	16.67	29.31
TOTAL	100.00	100.00	100.00	100.00	100.00
13. How much difficulty are you having finding a job you want?					
a. Not at all	0.00	0.00	14.29	16.67	7.74
b. Very little	0.00	0.00	0.00	16.67	4.17
c. A little	13.33	35.00	28.57	0.00	19.23
d. A good deal	53.33	25.00	42.86	50.00	42.80
e. A lot	33.33	40.00	14.29	16.67	26.07
TOTAL	100.00	100.00	100.00	100.00	100.00

<b>CATEGORY &amp; QUESTION</b>	<b>SP04</b>	<b>F04</b>	<b>W05</b>	<b>SP05</b>	<b>AVG</b>
14. How much has Program helped you fill out applications or forms?					
a. Not at all	0.00	15.00	12.50	0.00	6.88
b. Very little	12.50	0.00	0.00	33.33	11.46
c. A little	18.75	20.00	37.50	16.67	23.23
d. A good deal	31.25	45.00	50.00	33.33	39.90
e. A lot	37.50	20.00	0.00	16.67	18.54
<b>TOTAL</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>
15. How much has Program helped you understand classified ads?					
a. Not at all	7.69	0.00	0.00	33.33	10.26
b. Very little	7.69	11.11	0.00	16.67	8.87
c. A little	7.69	27.78	50.00	16.67	25.53
d. A good deal	53.85	44.44	37.50	16.67	38.11
e. A lot	23.08	16.67	12.50	16.67	17.23
<b>TOTAL</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>
16. How much has Program helped you feel more comfortable in interviews?					
a. Not at all	0.00	0.00	0.00	33.33	8.33
b. Very little	7.69	5.26	0.00	0.00	3.24
c. A little	23.08	15.79	37.50	33.33	27.42
d. A good deal	53.85	57.89	62.50	0.00	43.56
e. A lot	15.38	21.05	0.00	33.33	17.44
<b>TOTAL</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>



CATEGORY & QUESTION	SP04	F04	W05	SP05	AVG
<b>Participant not looking for a job</b>					
1. Program?					
2. Level?					
Gender Male	0.00	0.00	13.04	19.23	8.07
Gender Female	100.00	100.00	86.96	80.77	91.93
3. Which of the following are causing you difficulty?					
a. You do not speak and understand English well enough	22.22	61.54	42.50	39.22	41.37
b. You do not read and write English well enough	14.81	26.92	30.00	31.37	25.78
c. You do not have enough Education	22.22	0.00	12.50	9.80	11.13
d. You do not understand American customs	37.04	0.00	5.00	7.84	12.47
e. You do not have anyone to help you	3.70	11.54	10.00	11.76	9.25
TOTAL	100.00	100.00	100.00	100.00	100.00
4. Which of the following types of people do you deal with fairly often?					
a. Teachers and school officials	17.39	23.33	45.71	30.61	29.26
b. Doctors and other health professionals	26.09	36.67	22.86	26.53	28.04
c. Legal and government officials	8.70	0.00	5.71	4.08	4.62
d. Bank clerks and insurance agents	8.70	6.67	2.86	2.04	5.07
e. Merchants and clerks in stores	39.13	33.33	22.86	36.73	33.01
TOTAL	100.00	100.00	100.00	100.00	100.00
5. In what aspects of your daily life do you wish you had better English?					
a. Dealing with your children's teachers and school officials	25.00	22.86	23.53	26.76	24.54
b. Dealing with doctors and other health professionals	28.57	42.86	33.33	30.99	33.94
c. Dealing with legal and government officials	10.71	5.71	15.69	11.27	10.85
d. Dealing with bank clerks and insurance agents	14.29	5.71	7.84	9.86	9.43
e. Dealing with merchants and clerks in stores	21.43	22.86	19.61	21.13	21.26
TOTAL	100.00	100.00	100.00	100.00	100.00

CATEGORY & QUESTION	SP04	F04	W05	SP05	AVG
6. How many times a week does someone speak to you in English?					
a. Less than two times a week	9.09	33.33	26.09	23.08	22.90
b. Two times a week	27.27	22.22	8.70	38.46	24.16
c. Three to five times a week	45.45	22.22	34.78	7.69	27.54
d. Six to ten times a week	0.00	0.00	8.70	11.54	5.06
e. More than ten times a week	18.18	22.22	21.74	19.23	20.34
TOTAL	100.00	100.00	100.00	100.00	100.00
7. How many times a week do you talk to somebody in English?					
a. Less than two times a week	20.00	50.00	34.78	42.31	36.77
b. Two times a week	30.00	33.33	17.39	23.08	25.95
c. Three to five times a week	30.00	5.56	30.43	15.38	20.34
d. Six to ten times a week	0.00	0.00	4.35	7.69	3.01
e. More than ten times a week	20.00	11.11	13.04	11.54	13.92
TOTAL	100.00	100.00	100.00	100.00	100.00
8. How many times a week do you have to read English?					
a. Less than two times a week	18.18	27.78	21.74	25.93	23.41
b. Two times a week	36.36	38.89	43.48	29.63	37.09
c. Three to five times a week	9.09	16.67	17.39	25.93	17.27
d. Six to ten times a week	18.18	0.00	17.39	7.41	10.75
e. More than ten times a week	18.18	16.67	0.00	11.11	11.49
TOTAL	100.00	100.00	100.00	100.00	100.00
9. How many times a week do you have to write English?					
a. Less than two times a week	44.44	44.44	36.36	50.00	43.81
b. Two times a week	16.67	33.33	45.45	19.23	28.67
c. Three to five times a week	16.67	16.67	13.64	23.08	17.51
d. Six to ten times a week	5.56	5.56	4.55	7.69	5.84
e. More than ten times a week	16.67	0.00	0.00	0.00	4.17
TOTAL	100.00	100.00	100.00	100.00	100.00

CATEGORY & QUESTION	SP04	F04	W05	SP05	AVG
10. How much do you want to learn English?					
a. Not at all	14.29	0.00	0.00	0.00	3.57
b. Very little	21.43	0.00	0.00	0.00	5.36
c. A little	0.00	5.56	4.55	0.00	2.53
d. A good deal	14.29	11.11	27.27	19.23	17.98
e. A lot	50.00	83.33	68.18	80.77	70.57
TOTAL	100.00	100.00	100.00	100.00	100.00
11. How much do you need to learn English?					
a. Not at all	16.67	0.00	0.00	0.00	4.17
b. Very little	16.67	0.00	0.00	0.00	4.17
c. A little	5.56	5.56	4.55	0.00	3.91
d. A good deal	16.67	5.56	18.18	19.23	14.91
e. A lot	44.44	88.89	77.27	80.77	72.84
TOTAL	100.00	100.00	100.00	100.00	100.00
12. How much has the ESL Program helped with your S & L skills?					
a. Not at all	0.00	0.00	0.00	0.00	0.00
b. Very little	9.09	0.00	9.09	0.00	4.55
c. A little	18.18	44.44	27.27	46.15	34.01
d. A good deal	36.36	44.44	50.00	34.62	41.36
e. A lot	36.36	11.11	13.64	19.23	20.09
TOTAL	100.00	100.00	100.00	100.00	100.00
13. How much has the ESL Program helped with your R&W skills?					
a. Not at all	0.00	0.00	0.00	0.00	0.00
b. Very little	9.09	11.11	13.64	11.54	11.34
c. A little	18.18	38.89	31.82	26.92	28.95
d. A good deal	45.45	44.44	45.45	42.31	44.42
e. A lot	27.27	5.56	9.09	19.23	15.29
TOTAL	100.00	100.00	100.00	100.00	100.00

<b>CATEGORY &amp; QUESTION</b>	<b>SP04</b>	<b>F04</b>	<b>W05</b>	<b>SP05</b>	<b>AVG</b>
14. How much has Program helped you understand American customs?					
a. Not at all	0.00	0.00	0.00	0.00	0.00
b. Very little	0.00	37.04	14.29	11.54	15.72
c. A little	54.55	33.33	52.38	38.46	44.68
d. A good deal	18.18	29.63	23.81	42.31	28.48
e. A lot	27.27	0.00	9.52	7.69	11.12
<b>TOTAL</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>
15. How much difficulty do you have expessing yourself in English?					
a. Not at all	18.18	0.00	0.00	0.00	4.55
b. Very little	0.00	0.00	18.18	0.00	4.55
c. A little	9.09	5.56	9.09	19.23	10.74
d. A good deal	54.55	55.56	36.36	30.77	44.31
e. A lot	18.18	38.89	36.36	50.00	35.86
<b>TOTAL</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>
16. How much difficulty do you have understanding people?					
a. Not at all	18.18	0.00	4.35	0.00	5.63
b. Very little	0.00	5.56	17.39	7.69	7.66
c. A little	18.18	33.33	21.74	38.46	27.93
d. A good deal	54.55	44.44	34.78	7.69	35.37
e. A lot	9.09	16.67	21.74	46.15	23.41
<b>TOTAL</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>