

End-of-Course Student Feedback (ESF) Survey Question Guidelines

Sample Likert Scale Questions for University-Wide ESF Surveys, 10-15 questions

Instructor Qualities

1. Knowledgeable in content area
2. Organized, well prepared
3. Effective communication skills- clarity in written and verbal skills
4. Effective presentation style (in-class or on-line)
5. Respectful and fair toward all students
6. Engaged students in active learning (i.e. class activities, assignments)
7. Responsive to students learning (return assignments promptly, provide feedback and support)

Course Qualities

1. Followed the course description, syllabus and learning outcomes
2. Provided new knowledge, skills and/or attitudes that will help me in future courses, life or career (Provided meaningful, relevant learning experiences)
3. Required deep learning (i.e. application, critical thinking, problem solving, creative expression)
4. Assignments and assessments were reasonably challenging

Plus Specific Questions by... up to 6 questions

Department

Instructor

Online delivery of course

Demographic Questions

Expected grade

Class standing

Major

Elective or required course

Comment Section to include

Strengths of the course and instructor

Concerns about the course and instructor

How the instructor facilitated student learning

What instructor could do differently to facilitate learning

Additional comments