

* + - Help Desk
      * 116 Varner Hall
      * 248-370-2461
      * Send an email to [csits@oakland.edu](mailto:csits@oakland.edu) for non-urgent requests
      * Monday – Thursday: 7 am – 8 pm
      * Friday: 7 am – 6 pm
      * Saturday: 8 am – 4 pm
    - Create your NetID/ADMNET account (<http://netid.oakland.edu/profile>)
    - Classroom Inspector: Easily view features of any General Purpose Classroom (GPC)
      * (<http://wwwp.oakland.edu/csits/classrooms/#tab-3>)
    - Software requests: Require University approval, departmental purchase
      * (<http://wwwp.oakland.edu/csits/software-installation-request>)
    - Classroom Video Guides: A variety of videos that illustrate many of the technologies available in a classroom.
      * (<http://wwwp.oakland.edu/csits/classrooms/#tab-4>)
    - Remote Desktop Tutorial: Illustrates how to use Remote Desktop in a classroom setting
      * (<https://wwwp.oakland.edu/csits/classrooms/#tab-6>)