

* + - Help Desk
			* 116 Varner Hall
			* 248-370-2461
			* Send an email to csits@oakland.edu for non-urgent requests
			* Monday – Thursday: 7 am – 8 pm
			* Friday: 7 am – 6 pm
			* Saturday: 8 am – 4 pm
		- Create your NetID/ADMNET account (<http://netid.oakland.edu/profile>)
		- Classroom Inspector: Easily view features of any General Purpose Classroom (GPC)
			* (<http://wwwp.oakland.edu/csits/classrooms/#tab-3>)
		- Software requests: Require University approval, departmental purchase
			* (<http://wwwp.oakland.edu/csits/software-installation-request>)
		- Classroom Video Guides: A variety of videos that illustrate many of the technologies available in a classroom.
			* (<http://wwwp.oakland.edu/csits/classrooms/#tab-4>)
		- Remote Desktop Tutorial: Illustrates how to use Remote Desktop in a classroom setting
			* (<https://wwwp.oakland.edu/csits/classrooms/#tab-6>)